



Gloucestershire
Clinical Commissioning Group



Gloucestershire
Care Services
NHS Trust

FIT FOR THE FUTURE: ENGAGEMENT

A NEW HOSPITAL FOR THE FOREST OF DEAN

FOR PUBLIC DISCUSSION

WWW.FODHEALTH.NHS.UK

BACKGROUND

Between September 2015 and July 2018, Forest of Dean residents have been asked their views about their health and care needs now and into the future. Healthcare professionals working in the Forest were also asked to share their thoughts and ideas for further improvement in delivering local services. A Citizens' Jury, made up of local people, met last summer and made recommendations about the location of a new hospital for the Forest of Dean. The Jury concluded that:

- The location for the new community hospital in the Forest of Dean should be in, or near, Cinderford. The Jury also suggested that we should:
 - *Improve transport accessibility options for communities throughout the region, ensuring accessibility for drop-offs, transfers, and other transport needs.*
 - *Consider how to incorporate on-site amenities (such as a cafe or a chemist) to maximise the benefits of the new hospital.*
 - *Ensure that a full range of necessary and suitable services are provided and that the new hospital is adequately staffed.*
 - *Plan for the future needs of the entire Forest of Dean in the design and size of the building.*

Approval was given to locate the new community hospital for the Forest of Dean in, or near, Cinderford by NHS Boards in August 2018. In addition a commitment was made to undertake further engagement to ensure local people are fully involved in the development of the new community hospital in the Forest of Dean and the services that it provides.

Consequently, we are asking people who live and work in the Forest of Dean, as well as others who have an interest in the future provision of services here, to help us to develop ideas for the services to be provided in the new hospital.

No decisions have been made about what services will be provided or how many beds there will be. We are keen to ensure that we build a new hospital that will meet the needs of local people now and for the future.

DEVELOPING LOCAL HEALTHCARE

Over the past year, we have been looking at how people who live in the Forest of Dean use hospital and other health services. Together with representatives from the local community, we have begun to develop ideas about the services the new hospital could provide.

The new community hospital is one part of the services offered. It will complement and support our continued commitment to invest in modern, efficient, high quality care for people in the Forest of Dean. In recent years, local services have been developed to include:

- **Renal Dialysis** - the renal dialysis facility in Cinderford means that Forest residents who need renal dialysis can have their care locally.
- **Mobile services** - the Chemotherapy bus and mobile Breast Screening service provide a local option for some patients.
- **Ophthalmology Services** - a range of outpatient services, eg, cataract follow-up, glaucoma check-ups, have been 'relocated' from the hospitals in Cheltenham and Gloucester, to local optometry practices.
- **Mental Health Care** - an enhanced range of mental health outpatient services are available at the newly developed hub at Colliers Court. In the past year, teams in the Forest have provided over 1,200 appointments each month.
- **Maternity Care** - outpatient and antenatal services are provided from a range of health centre locations, and we offer a supportive home birthing service that can enable women who are low risk to have their babies at home in the Forest of Dean.
- **Rapid Response Team** - this strengthened service provides an alternative to hospital admission for a range of health conditions, supporting people to remain at home wherever it is possible to do so. Over 800 Forest residents will receive support through this service this year.
- **Extended Access Primary Care** - our GP practices are delivering additional appointments in the evenings and at weekends for Forest residents across the district. As part of the new national model, GP practices are working together in Primary Care Networks (PCNs) and, in partnership with local colleagues from the District Council, social care and community organisations, are developing a more joined up approach for their local areas
- **Health and Wellbeing Services** - a range of services including the 'social prescribing' service, community based rehabilitation and an innovative arts project for young people with diabetes.

WHAT YOU HAVE ALREADY TOLD US



The Forest of Dean Community Services review has been running now for several years and through this period has gathered lots of feedback from people in the Forest of Dean to support the ongoing development of community services in the district. We would like to thank you for everything you have told us so far:

- **Clear communication about self-care and the services available** and simple **information about how to access** them.
- **Care 'close to home'** whenever possible with a wish for more local access to outpatient and diagnostic services is important to you.
- **Transport** is highlighted as a significant barrier to accessing services.
- **Mobile services, such as the chemotherapy bus, are highly valued** - innovative ideas like this could be applied to other types of care.
- There is general consensus that **the current hospital buildings need replacing** to create a facility that meets 'modern-day standards'.
- Access to **urgent care over-night and at weekends can be a significant challenge** for people living in the Forest of Dean.
- **Services should work more closely together**, including GP out-of-hours, pharmacy services, minor injury and illness services and community

teams (including specialist, palliative care and mental health) to support people to be cared for at home or in the local community.

We need to make sure that we take into account all of these points and those that were highlighted by the Citizens' Jury.

During the first part of 2019 the NHS in Gloucestershire has been asking people from across the county, including the Forest of Dean, what's important to you about local health and care.

This booklet sets out our developing ideas about how to meet the needs of the local population now and into the future. There may be things that are important to you that have not been considered yet.

In this booklet there is a FREEPOST survey where you can share your views. This survey is also on line at: www.fodhealth.nhs.uk, or you can talk to us at the engagement events over the next few weeks. Details of how to get involved can be found at the back of this booklet.

INPATIENT SERVICES

Ensuring that the new hospital provides an inpatient service in improved facilities, focussing on the needs of people in the Forest of Dean. No decisions have been made about what services will be provided or how many beds there will be. We are keen to ensure that we build a new hospital that will meet the needs of local people now and for the future.

The new hospital would concentrate expertise and provide inpatient care for patients aged 18 and over with:

- illnesses such as urinary tract infections, falls, chest infections or wounds that do not need the specialist services provided in the larger hospitals but are not able to be managed safely in your home.
- general rehabilitation after illness or injury.
- care needs when a long term condition usually managed at home requires a local hospital stay.

To work out how many inpatient beds are needed in the new hospital for the Forest of Dean, the following things need to be taken into account. We want to know whether you think the things below are important and what other things you think should be considered:

- If care can be safely be provided at home it should be.

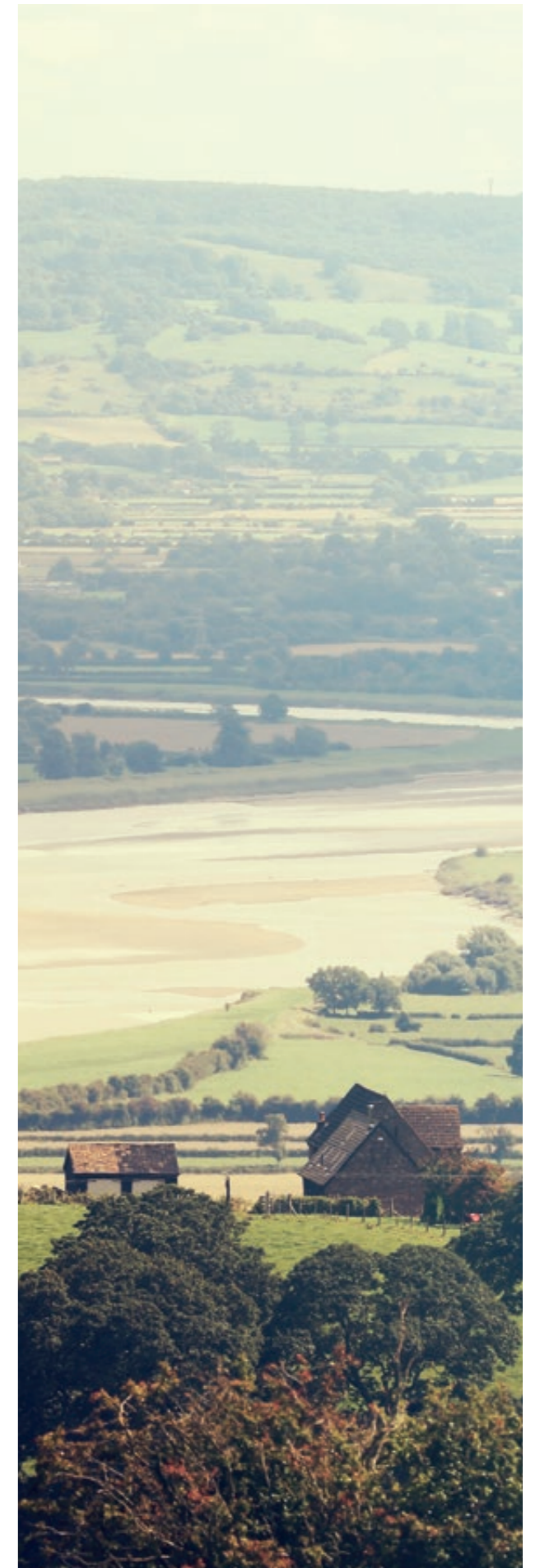
- The hospital should be able to support local people who are being discharged from a larger specialist hospital but need some time staying in a community hospital. It would also support other local people when their GP feels they need to stay in a community hospital, possibly to avoid the need to stay in a bigger hospital elsewhere.
- Bringing together the expertise of highly skilled and dedicated staff should provide consistently high quality intensive rehabilitation services for those who would benefit from this kind of support.
- The new hospital should be designed to meet the needs of people who live in the Forest of Dean. This would continue to include some people who live on the borders of the area – e.g. in Wales, Herefordshire or Worcestershire – and people who live in the Forest of Dean who are registered with a GP practice in a neighbouring area.

- People who live in other parts of Gloucestershire should receive care from their local facilities, avoiding the need for them to travel away from their local area. Typically, 50% of the current beds (i.e. 23 of the 47) in the Forest of Dean Hospitals are occupied by non-Forest of Dean residents. This can sometimes be as high as 60%. A majority of these patients are from Gloucester City. Providing local services for people who live in Gloucester would significantly reduce pressure on the Forest of Dean community hospital beds.
- People who need specialist stroke rehabilitation are now supported in the dedicated county-wide stroke rehabilitation unit recently opened at the Vale Hospital in Dursley.
- Some people currently experience very long stays in our community hospitals, usually due to difficulty with ongoing care and support. Through improvements in discharge planning and support for people in their own homes, we think no-one should spend over 50 days in a hospital bed.
- People with End of Life care needs should be supported by the Great Oaks Hospice care team in their own homes and in care homes in the Forest of Dean.

What do you think about the things being considered?



What other things do you think should be taken into account when working out how many beds are needed in the new community hospital?



OUTPATIENT SERVICES

Developing specialist consultant, nursing and therapy clinics.

Currently, outpatient appointments provided by Gloucestershire Hospitals NHS Foundation Trust take place within the Forest of Dean at The Dilke and Lydney Hospitals. People from the Forest of Dean also frequently attend appointments at Cheltenham General or Gloucestershire Royal Hospitals. Other outpatient appointments, for example physiotherapy, are provided at The Dilke, Lydney Hospital and other local sites by Gloucestershire Care Services NHS Trust.

Improving access to outpatient appointments in the Forest of Dean, so that you could choose to be seen locally for a range of specialties, is a priority. In particular providing outpatient clinics for well used specialities, such as Respiratory and Orthopaedics is important. The facilities in the new hospital would provide more 'one-stop-shop' services, lining up diagnostic services alongside specialists in outpatients and avoiding the need for return visits for many patients.

The creation of clinical rooms will allow minor procedures and investigations to be carried out. All of this would reduce the need for people to travel to Gloucester or Cheltenham; improve the speed of access for specialist opinion and treatment, and reduce the pressure on the busy outpatient facilities in the county's two larger hospitals.

In addition, ensuring that there is a range of community clinics, such as: dermatology, physiotherapy, smoking cessation, and diabetes is important.

Outpatient services in the Forest of Dean need not be delivered only in the new hospital. Some services will continue to be delivered from health centres, mobile facilities and the Great Oaks Hospice. Additional improvements are outlined in the national NHS Long Term Plan, which predicts more outpatient services in the future will be delivered on-line and by telephone where this is appropriate.

What outpatient services do you think we should provide in the new community hospital?



DIAGNOSTIC SERVICES

Diagnostic equipment, methods or systems are used for discovering what is wrong with people who are ill, or to carry out routine checks, such as screening. This can include the use of a wide range of complex equipment and specialists, as well as simple and frequently used tests, such as blood tests.

Being able to support people to receive as much care and treatment as possible in the Forest of Dean, by increasing the number and range of diagnostic services available in the new hospital, is important.

X-ray and blood testing would be available to support Urgent Care, outpatients, inpatient services and General Practice in the Forest. Increased diagnostic provision would enhance clinical decision making and enable clinicians more confidently to provide care for people within the Forest of Dean without the need for onward referral to another larger hospital.

A purpose built endoscopy suite would provide people with diagnostic endoscopic procedures. In many cases this would end the need for people from the Forest of Dean to travel further from home.

The new hospital also needs to support the use of visiting mobile units providing a wider range of diagnostic services, such as breast screening.

A central diagnostic facility at the new hospital should be complemented by continued growth in 'point of care testing' within the community, at home and in GP practices.

What diagnostic services do you think should be provided in the new hospital?



CARE THAT IS PLANNED IN ADVANCE

Day case surgery is not currently available in the Forest of Dean. In 2014/15, people who live in the Forest of Dean had a total of 4,638 day case treatments at different hospitals, mainly in Gloucestershire. The two procedures that made up the majority of these were cataract surgery and endoscopic procedures. The number of Forest of Dean residents currently using these services indicates that the numbers of cataract operations needed would be too small to justify providing this service in the Forest of Dean. Community Hospital theatres in Tewkesbury, Cirencester and Tetbury, as well as Gloucestershire Royal Hospital and Cheltenham General Hospital will continue to provide these services.

However, the number of Forest of Dean residents currently needing an endoscopy demonstrates that there is sufficient need amongst Forest of Dean residents to make a local endoscopy suite viable in the new hospital (see Diagnostic Services).

MATERNITY

A small number of women already choose to have a home birth in the Forest of Dean and this would continue to be available as a local option. In considering whether additional local maternity services, specifically a unit where women could give birth, would be viable in the Forest of Dean, the numbers of births required each year to offer a 24 hour, 7 days a week, fully staffed, safe and sustainable birthing unit must be taken into account. The number of births is currently, and for the foreseeable future, too small to achieve this. Antenatal and postnatal services would be delivered in the new hospital and local health centres.

HEALTH SERVICES ACROSS THE FOREST OF DEAN

Developing and strengthening GP and community services across the Forest of Dean, joining up services and support for people to live healthy lives at home.

As well as the services provided in the new hospital, we want to develop a network of care across the Forest of Dean. This means developing strong primary care services, with GP practices working together through the new Forest of Dean Primary Care Network, and community teams bringing together nurses, therapists and other professionals working closely with primary care and social care colleagues.

Urgent advice, assessment and treatment services

If you need urgent advice or care for an illness or injury you can get help through a range of services:

- community pharmacy
- online and telephone advice
- GP surgeries
- community teams
- community hospitals
- emergency departments

The new hospital for the Forest of Dean will provide an urgent care service.

Across Gloucestershire local people are being asked to tell us what are the most important

things that should be taken into account in developing services to ensure everyone can access consistent urgent advice, assessment and treatment. To share your views visit www.onegloucestershire.net

GP services

Across the Forest of Dean, GP practices are developing. Building work for the new Cinderford Health Centre has started, two practices in Coleford are thinking about coming together in a new surgery building and GP practices in Lydney are also starting to make plans for new facilities in the future.



A NEW HOSPITAL FOR THE FOREST OF DEAN

Please complete and return this FREEPOST survey, or visit www.fodhealth.nhs.uk to share your views online, by **MONDAY 14 OCTOBER 2019**. Thank you.

Inpatient services – Do you think that the things described on pages 6 & 7 of this booklet, to support our planning for how many inpatient beds are needed in the new Forest of Dean hospital, are reasonable? YES NO

Inpatient services – what other things should be taken into account in planning inpatient services in the new Forest of Dean Hospital?
.....

Urgent Care Services – in your view, what are the most important things to be considered in developing services to ensure that everyone can access consistent urgent advice, assessment and treatment?
.....

Outpatient services – What outpatient services do you think we should provide in the new hospital?
.....

Tear along the perforation on each page of the survey

Diagnostic services – what diagnostic services do you think should be provided in the new hospital?

Other services – what other services would you like to see in the new hospital for the Forest of Dean?

If the way you receive services changes, what are the most important things we should consider to limit any negative impact on you or people you know?

Anything else you would like to say?

Tear along the perforation on each page of the survey

ABOUT YOU

Completing the “About You” section is optional, but the information you give helps to show that people with a wide range of experiences and circumstances have been involved. Your support with this is really appreciated.

What is the first part of your postcode? eg. GL16

Which age group are you?

- | | | |
|-----------------------------------|--------------------------------|--|
| <input type="checkbox"/> Under 18 | <input type="checkbox"/> 36-45 | <input type="checkbox"/> 66-75 |
| <input type="checkbox"/> 18-25 | <input type="checkbox"/> 46-55 | <input type="checkbox"/> Over 75 |
| <input type="checkbox"/> 26-35 | <input type="checkbox"/> 56-65 | <input type="checkbox"/> Prefer not to say |

Are you:

- A health or social care professional
- A community partner/member of the public
- Prefer not to say

Do you consider yourself to have a disability? (Tick all that apply)

- | | | |
|--|--|--|
| <input type="checkbox"/> No | <input type="checkbox"/> Learning difficulties | <input type="checkbox"/> Physical disability |
| <input type="checkbox"/> Mental health problem | <input type="checkbox"/> Hearing impairment | <input type="checkbox"/> Prefer not to say |
| <input type="checkbox"/> Visual Impairment | <input type="checkbox"/> Long term condition | |

Do you look after, or give any help or support to family members, friends, neighbours or others because of either a long term physical or mental ill health need or problems related to old age? Please do not count anything you do as part of your paid employment.

- Yes
- No
- Prefer not to say

Tear along the perforation on each page of the survey

Which best describes your ethnicity?

- White British Black or Black British Prefer not to say
 White Other Chinese
 Asian or Asian British Mixed

Which, if any, of the following best describes your religion or belief?

- No religion Hindu Other
 Buddhist Jewish Prefer not to say
 Christian
 (including Church of England, Catholic, Methodist and other denominations) Muslim
 Sikh

Are you:

- Male Transgender
 Female Prefer not to say

Do you identify with your gender as registered at birth?

- Yes No Prefer not to say

Which of the following best describes how you think of yourself?

- Heterosexual or straight Other
 Gay or lesbian Prefer not to say
 Bisexual

Are you currently pregnant or have given birth in the last year?

- Yes Not applicable
 No Prefer not to say

Thank you for taking the time to tell us what matters to you. Your feedback is important to us.

Please return your completed questionnaire to the freepost address (no stamp required) by 14 October 2019.

FREEPOST

RRYY-KSGT-AGBR
A new hospital for the Forest of Dean
NHS Gloucestershire Clinical Commissioning Group,
5220 Valiant Court,
Gloucester Business Park,
Brockworth, GL3 4FE

FEEDBACK, WHAT HAPPENS NEXT

All feedback will be included in an Outcome of Engagement Report, which will be published at www.fodhealth.nhs.uk

This report will be made publicly available and will be used to form the next stages of planning for the new hospital.

Locality Development Workshops, attended by local people and local clinicians, will be held to consider the questions outlined in this booklet. If you would be interested in participating in a Locality Workshop in the Forest of Dean, please register your interest by emailing GLCCG.participation@nhs.net and request an expression of interest form to complete. A number of places are available for local residents at each workshop. Deadline for expressions of interest to participate in a Locality Workshop is **6 September 2019**.

Ways to get involved

There are number of ways to get involved and share your views over the summer:

- Complete the survey in this booklet or on-line
- Visit the NHS information Bus at local venues (see local press and social media or visit www.fodhealth.nhs.uk for further details).
- Participate in a Locality Development Workshop

What will happen next?

Following the period of engagement and the Development Workshops, there will then be a period of review when all of the information from the engagement processes will be considered and proposals developed. The Boards of the relevant NHS Trusts and the CCG will meet to consider the options and to take decisions on their preferred approach.

Tear along the perforation on each page of the survey

For any enquiries about local participation please email:
GLCCG.participation@nhs.net

To discuss receiving this information in large print or
Braille please ring: **0800 0151 548**

To discuss receiving this information in other formats please contact:

এই তথ্য অন্য ফর্মাটে পেতে আলোচনার জন্য দয়া করে যোগাযোগ কনুন

如需以其他格式接收此信息，请联系

V případě, že potřebujete obdržet tuto informaci v jiném formátu, kontaktujte prosím

આ માહિતી બીજા ફોર્મેટમાં મળવાની ચર્ચા કરવામાટે કૃપાકરી સંપર્ક કરો

Aby uzyskać te informacje w innych formatach, prosimy o kontakt

По вопросам получения информации в других форматах просим обращаться

Ak si želáte získať túto informáciu v inom formáte, kontaktujte prosím

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