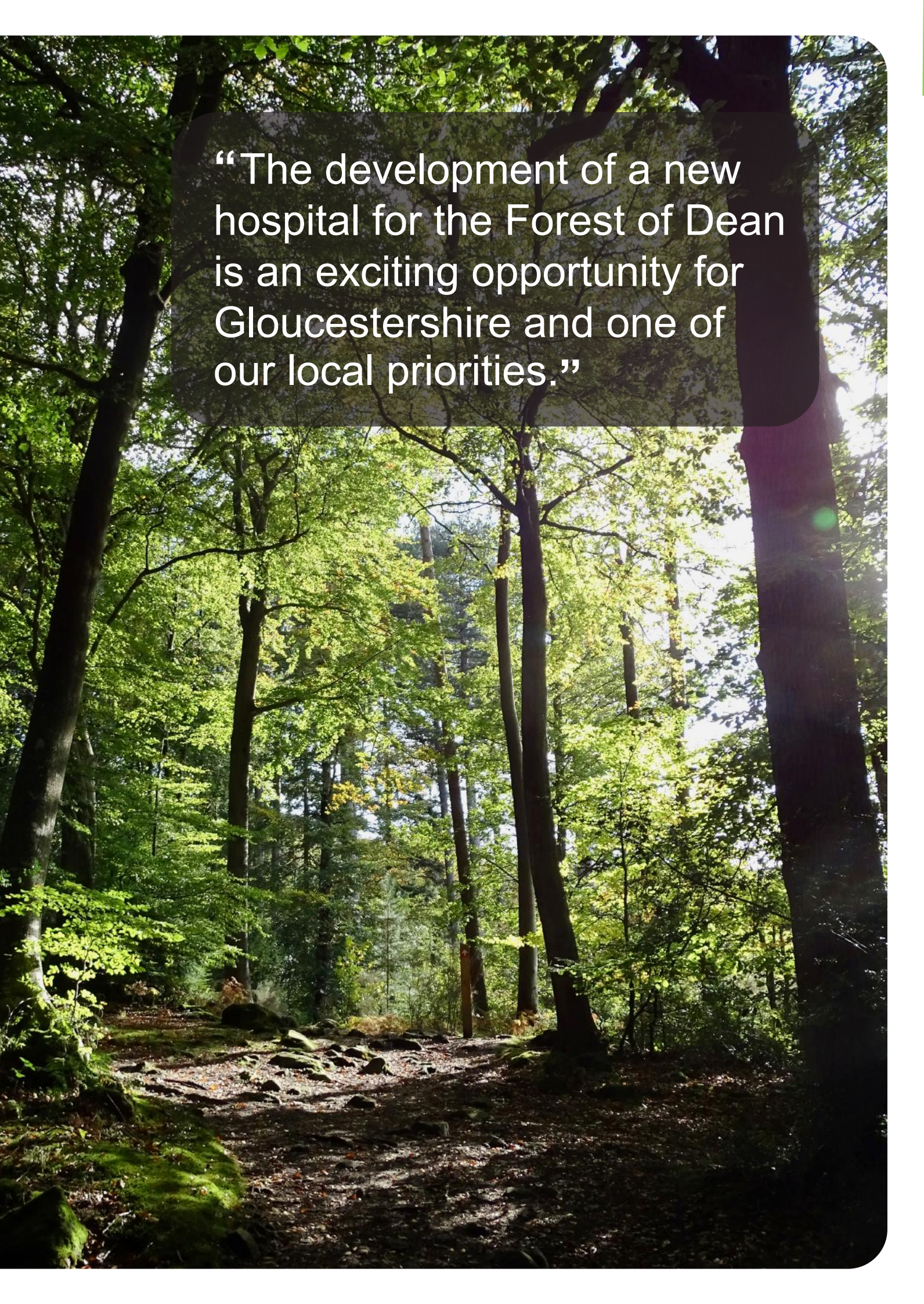




Public Consultation:
A new hospital for the Forest of Dean
October 2020



A photograph of a forest with tall trees and sunlight filtering through the canopy. The image is used as a background for a text overlay. The text is white and is placed within a dark, semi-transparent rectangular box in the upper left quadrant of the image. The forest scene shows a path leading into the distance, with sunlight creating dappled light on the ground and foliage. The trees are tall and slender, with green leaves. The overall atmosphere is peaceful and natural.

“The development of a new hospital for the Forest of Dean is an exciting opportunity for Gloucestershire and one of our local priorities.”

Foreword

In January 2018, the decision was taken to provide a new Forest of Dean hospital, and later that year a Citizen's Jury recommended Cinderford as the location. These steps were themselves part of a longer process of engagement and consultation, which is summarised later in this document.

The engagement and consultation on this topic has been extensive, but development of services – especially where hospitals are concerned – is time-consuming and complex.

We have now reached the final stages of our planning where, again, your views are really important. We need to decide on the size and detailed scope of the new hospital, ensuring that it will be able to offer high quality care for you and future generations. Your feedback to this Consultation will inform the next stage of our decision making.

It is clear that health care will continue to change, as new technology and roles are developed, and the new hospital needs to be designed so that it can respond to these changes. Our experiences during the current pandemic have again demonstrated the pressing need to move ahead with the provision of a new, modern hospital in the Forest of Dean.

We want to continue to involve the local community in designing our new hospital, ensuring that together we develop a fantastic facility which we can all be proud of.



Paul Roberts
Chief Executive
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Health and Care NHS
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Gloucestershire
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Background

This Consultation will set out an overview of the services we plan to provide in the new community hospital for the Forest of Dean. Following earlier engagement and Consultation, the decision was taken to build the hospital in Cinderford.

Our plan for the new community hospital is primarily concerned with ensuring the 'right' building can be developed, with sufficient flexibility to allow for the ongoing development of our NHS services now, and into the future.

We are confident that the proposals set out in this Consultation will ensure that the Forest of Dean gets a bright, modern facility that is flexible and forward looking – one that is 'Fit for the Future'. We have a track record of developing new Community Hospitals in Gloucestershire over recent years. Our three new hospitals combine some of the latest design and technology, whilst retaining the local identity and 'community feel' that patients know and love, (see photographs on page 5).

In 2015, we launched a review into the future of health and care services within the Forest of Dean. To support our work, a Forest of Dean Locality Reference Group was established. Made up of public representatives and community partners, the Group continues to work with us to develop our plans and encourage local engagement in decision-making.

What are we asking you to consider?

This document provides information about the range of services that are being proposed for the new community hospital in Cinderford and invites your comments. There has been significant scrutiny and debate around the new hospital in the Forest of Dean, and this public consultation is not intended to replicate previous work.

Specifically, it is not a consultation on the decision to move to a single community hospital for the Forest of Dean. Nor is it a consultation on the location of the new hospital, which was approved following a recommendation by a Citizens' Jury in August 2018.

Please read this booklet carefully, consider the information provided and share your views on the proposals. There is a short survey at the end of this booklet, which can be completed and returned to us by Freepost. Alternatively you can participate online at:



www.fodhealth.nhs.uk

or via the new Get involved in Gloucestershire platform



getinvolved.glos.nhs.uk

Please give us your feedback by 17 December 2020.



Key Dates



September 2015 - June 2016

Public engagement inviting views about the health and care needs of communities in the Forest of Dean.



September – December 2017

Public consultation: *Health and Wellbeing for the future: Community Hospitals in the Forest of Dean*, invited feedback regarding

- The preferred option to invest in a new community hospital in the Forest of Dean, which would replace Dilke Memorial Hospital and Lydney and District Hospital.
- The proposed criteria for assessing the location for a community hospital in the Forest of Dean.
- If the option of a single new community hospital in the Forest of Dean was agreed, how a recommendation should be made on the location.



January 2018

NHS Gloucestershire Clinical Commissioning Group and Gloucestershire Care Services NHS Trust (now Gloucestershire Health and Care NHS Foundation Trust) approved the preferred option to develop a new community hospital for the Forest of Dean.



May - July 2018

Public Engagement: *Forest Hospitals: Location of a New Community Hospital in the Forest of Dean*.



August 2018

A Citizens' Jury met for four days to consider the location of the new hospital and recommended it should be located in, or near, Cinderford. NHS Gloucestershire Clinical Commissioning Group and Gloucestershire Care Services NHS Trust approved the Jury's recommendation.



August, 2019

Fit for the Future: Engagement. A new hospital for the Forest of Dean. This public engagement invited people to help develop ideas for the services to be provided in the new hospital. Feedback from this engagement has informed the proposed services which we are now consulting you about.



December 2019

The site for the new hospital was announced as the Collingwood Skatepark and Lower High Street Playing Field in Steam Mills Road, Cinderford.



March 2020

Development paused temporarily to prioritise response to COVID-19 and to ensure learning from the experiences of COVID-19 are included in the new design.



October - December 2020

Consultation on the proposed services to be included in the new hospital, to enable building work to begin in 2021/22.



A New Hospital for the Forest of Dean

The proposal in brief



One Hospital for the Forest of Dean

A new hospital will be located in Cinderford and will replace the Dilke Memorial Hospital and Lydney and District Community Hospital. The two existing community hospitals will close once the new hospital is fully opened.

Our proposal is that the new hospital will provide a range of services:

Inpatient Unit: 24 beds

The new hospital should provide the number of beds which meet the needs of the local population of the Forest of Dean. Our analysis indicates that the hospital requires 24 beds to meet demand. We anticipate these will be provided in single bedrooms, with en-suite bathrooms.

Outpatient services: A range of consultation rooms, treatment rooms, group room, and additional areas for online consultations

The hospital will continue to provide a similar range of outpatient clinics to the services currently available at Dilke and Lydney hospitals. Our current provision includes physiotherapy, speech and language therapy, occupational therapy, antenatal groups and baby hubs, care for people with diabetes, respiratory and home oxygen services, care for people with heart failure, and other long term conditions.

In addition, partners within the NHS currently provide outpatient clinics for ophthalmology, audiology, phototherapy, newborn hearing, midwifery, orthopaedics, paediatrics, rheumatology and orthotics.

Urgent care

The hospital will include an urgent care facility which is open from 8am to 8pm, seven days a week. This would be supported by a range of diagnostic services, offering treatment to adults and children for things like sprains and simple fractures, simple wounds requiring stitches, minor burns, minor head injuries, skin problems such as stings, rashes and bites and some eye conditions.

Diagnostic services

Hospital care will be supported by a range of diagnostic services including x-ray, ultrasound and blood-testing (phlebotomy). A purpose-built endoscopy unit and space for mobile units such as the Chemotherapy Bus and Breast Screening Service will also be provided.

Parking and Transport

The hospital will have parking for approximately 150 vehicles. Local public transport partners agree there should be a bus stop, either within the site or adjacent to it.

Other facilities on site

The hospital design will provide:

- Flexible meeting space that can be accessed by health and care organisations plus wider voluntary sector organisations across the county
- Larger and more flexible consulting rooms that can accommodate group sessions
- Environmentally friendly design, which reflects the unique heritage and landscape of the Forest of Dean
- A pleasant and modern environment

The site for the new community hospital in Cinderford:



Lower High St Playing Field, Steam Mills Road.

A New Hospital for the Forest of Dean

In this section we take a more detailed look at the specific proposals for the new hospital and set out how they have been developed.

Overview

The proposal to develop a new Community Hospital in the Forest of Dean is central to delivering modern health and care services which will continue to meet the changing needs of local patients, carers and clinical staff. Our proposals for the new hospital need to:

- ✓ **Support** our aim to improve health and care services, outcomes and patient experience
- ✓ **Recognise** that we have a growing population, who have increasingly complex health and care needs
- ✓ **React to** innovation in technology and medicine
- ✓ **Respond to** new roles and sustainable ways of working, taking account of the financial and staffing challenges faced by the NHS and Social Care.

What you have already told us

Feedback about specific services is noted in the detailed proposals included in the following sections. However, our previous engagement work has also resulted in some general comments about the hospital and these are summarised, and responded to, below.

Accessibility

Reliable public transport and road infrastructure in the Forest of Dean will make it challenging for some patients to get to the new hospital.



We understand the transport problems faced by our rural communities and have begun conversations with local partners to ensure we work together to limit the impact of relocating our hospital services. The hospital is just one part of our community health and care services and our ambition is to continue to deliver services in people's own homes, or as close to home, whenever possible.

Population

The number of new homes in the Forest of Dean and the increase in elderly residents needs to be taken into account in the design of the new hospital.



One of the criteria for selecting the site for the new hospital was to ensure it offered flexibility to meet demand now and in the future. We will need to continue to review how we provide the hospital and other community services, so that we respond to changes in both demand for services and the continually evolving nature of health and care services e.g. new roles and technologies.

Environment

The hospital needs to reflect the local Forest of Dean environment, with pleasant and safe indoor and outdoor spaces. Good car parking is essential. Ideas suggested included a dementia-friendly environment, community garden project, local artwork.



We know that the physical environment plays a significant part in supporting people's recovery and also in supporting staff to feel valued. A modern community hospital building gives us the opportunity to design space flexibly with the future in mind, ensuring we create a dementia-friendly space, which uses colour, lighting, signage, and assistive technology as appropriate. We aspire to an environmentally friendly design, which is in keeping with the heritage of the Forest. We invite members of the community to work with us in designing and developing the new hospital.

Communication

People need to understand the range of services available, so that they can make an informed choice about how and where they access care. Clear information and signage will be required to support the opening of the hospital and enable people to easily access the site.



We will ensure that we use local communication networks to publicise information about the new hospital and will continue to work with our Forest of Dean Locality Reference Group to develop appropriate information, communication channels and signage. We have also recently launched our new "Get involved in Gloucestershire" engagement platform, which enables people to register to receive news and updates from us.

A New Hospital for the Forest of Dean: The proposal in detail

Inpatient Unit

The NHS needs to stay well informed of the latest research and best practice in the delivery of health and care services. We have known for a long time that spending 'too long' in bed-based care can lead to a loss of independence, mobility and quality of life especially for those who are older or frail.

We know that:

- Ten days in hospital leads to the equivalent of 10 years ageing in the muscles of people over 80
- One week of bedrest equates to a 10% loss in strength, and for an older person who is struggling with climbing the stairs at home, getting out of bed or even standing up from the toilet, a 10% loss of strength may make the difference between dependence and independence.

Our fundamental principle will be that we will only admit people to hospital where it is in their best clinical interest to be there. We know there is an opportunity to do better for our population in the future and in Gloucestershire we are working together to do that.

Some of our key measures of success will be as follows:

- We will ensure no-one stays over 100 days in a hospital bed, and significantly reduce over 50 day stays by the end of 2020 (unless there is a clinical reason why that individual will benefit from a continued stay in a hospital bed and there is evidence that their needs cannot be better supported in their home, or a residential facility that feels more like home)
- We will improve the support we give to people in our beds – providing rehabilitation seven days a week instead of the current five-day service and ensuring people are only admitted to beds where doing so really enhances their care
- We will continue to deliver improvements to our discharge processes to avoid any delays to patients going home for non-medical reasons, such as access to care in the community
- We will continue to provide more community-based care to ensure we can support more people with the care they need in their own homes, meaning they can sleep in their own bed and use their own bathroom.

Proposal

Based on our evolving approach to care:

- inpatient rehabilitation provided 7 days a week,
- care focused on the needs of people who live in the district; and
- only keeping people in a hospital bed when they will benefit from a continued hospital stay;

we are confident that our proposal to provide 24 beds in the new hospital will provide appropriate capacity now and in the foreseeable future.

We had initially proposed that the new hospital would include a combination of single rooms, to provide privacy, and four-bed clusters which help support patients at risk of falls. However, to ensure the hospital can cope with the new demands presented by COVID-19 we anticipate providing 24 single bedrooms, all with en-suite bathrooms.

The design of the inpatient unit will be 'dementia friendly', using colour, lighting, signage, and assistive technology accordingly. A day room will be available within the unit for patients and relatives to have a separate space to support daily living activities and meet together away from the bedside.

The unit will be led by our highly qualified nurses with support from GPs, a range of therapists and social workers. Ensuring care is provided by a range of health and care professionals is key to assessing and planning for patients discharge, from the point their stay in hospital begins.

What are the current inpatient services?

Our community hospitals in the Forest of Dean can currently provide up to 47 beds. Since March 2020 a significant proportion of the beds have been closed due to the additional infection risk and social distancing requirements presented by COVID-19, so capacity has been at around 30 beds for the last 6 months. These beds provide care for patients aged 18 and over with:

- Illness or injury which does not require care at a large hospital (such as urinary tract infections (UTI), falls, chest infections or wounds).
- Rehabilitation needs
- A long-term health condition
- End of life needs if they cannot or choose not to die at home

Most people admitted to Dilke and Lydney hospital beds have hip trauma, UTIs with complications, pneumonia, stroke rehabilitation needs, head injuries, respiratory infections, lung conditions, or complicated skin conditions (pressure ulcers).

The inpatient beds support patients who are discharged from larger hospitals in need of rehabilitation as well as patients who have been seen by a GP and are considered to require inpatient care, but whose symptoms are not severe enough that they require care at a larger hospital.

The current community hospitals provide beds in a mix of four-bed bays and single rooms.

What have you already told us?

Themes from feedback include:

- Concerns that the number of beds in the new hospital is too low, given the rising population and increase in elderly demographic
- Clarity on whether the new hospital will provide End of Life care
- A request for further information regarding support for people from Gloucester and Cheltenham who currently occupy beds in one of the Forest hospitals, and have in the past utilised around 50% of available beds in the district
- The view that additional support at home and in the community is required to complement the bed-based care in the new hospital

What have we considered?

- Who currently uses inpatient beds
- Investment in community services which will change demand for beds in the Forest of Dean
- The countywide availability of beds

The proposal is that the new hospital should provide sufficient beds to meet the needs of the local population of the Forest of Dean.

The bed model has taken account of our ambitions to ensure that people will have the very best outcomes from enhanced bed-based care, supported by seven-day rehabilitation support and provided in a purpose built modern environment.



Our analysis shows that compared with five years ago, the number of residents of the Forest of Dean who have needed a community hospital bed has reduced, due to the introduction of more community services. Where Forest residents have needed hospital care they have been admitted to a bed in one of the Forest hospitals 92% - 97% of the time.

Our bed data also shows that at any given time, almost half of the beds in the Forest of Dean are occupied by people from other localities, most typically Gloucester.

Combining this data we can see that more than nine in ten Forest residents are admitted to a hospital in the Forest of Dean, yet still make up only a little more than half of admissions.

Therefore, our data indicates that 24 beds will be sufficient to meet the needs of Forest residents, but that we need to provide alternatives for people from elsewhere in the county through other services and care closer to their own homes. The following two sections provide more information on how this will be achieved.



What will change demand for beds in the Forest of Dean?

Stroke

Since 2019, patients requiring specialist stroke rehabilitation are admitted to the dedicated countywide stroke rehabilitation unit at Vale Community Hospital in Dursley. Specialist community stroke rehabilitation is recognised as the most effective way of helping people recover.

End of Life Care

Care for patients with life-limiting conditions, and for those who are dying, is delivered by a wide range of health and social care professionals and across many settings. For the Forest of Dean, this includes peoples' own homes, care homes, community hospitals and the large hospitals in Gloucester and Cheltenham.

Our analysis shows patients requiring End of Life care occupy up to five beds at any given time across the two Forest Hospital hospitals. Based on the national strategy for End Of Life Care our aim is to provide End of Life care for people at home or in care environments which are residential in nature.

To provide this care we are working with Great Oaks Hospice. We have begun to purchase care home beds in the local area as required, with the specialist team from Great Oaks visiting the care home to provide specialist care and support (currently on hold due to COVID-19). The hospice also provides outreach End of Life care in people's own homes.

As a result, we expect to see a significant reduction in the demand for End of Life care to be provided in the new hospital.

Community-based care

We already rely less on inpatient beds than in the past thanks to investment in community-based alternatives including Rapid Response, Complex Care at Home and Reablement. We expect this trend to continue, with continued emphasis on community-based services.



Countywide Availability of Beds will change to accommodate people from Gloucester and Cheltenham

Community-based services are supported by a range of beds which can be used and paid for as required for rehabilitation and reablement services. These are predominantly located in Gloucester and Cheltenham districts.

Currently we do not use many of these beds because we transfer patients from these districts to the Forest of Dean. With any changes in bed capacity in the Forest, we propose to increase capacity in Gloucester and Cheltenham by buying beds closer to people's homes, as and when they are needed. Our first preference will always be to support people to stay in their own homes.

Urgent Care

Proposal

The proposal is that the new hospital will include an urgent care facility which is open from 8am to 8pm, seven days a week. This would be supported by a range of diagnostic services, including x-ray.

What are the current urgent care services?

The current Minor Injury and Illness Units (MIIUs) at Dilke and Lydney offer treatment to adults and children for sprains and simple fractures, simple wounds requiring stitches, minor burns, minor head injuries, skin problems such as stings, rashes and bites and eye conditions such as conjunctivitis.

Opening hours have changed due to the recent pandemic, with Lydney MIU now open 8am – 8pm and Dilke MIU closed temporarily (since March 2020). Prior to this, both units were open from 8am to 11pm, seven days a week.

Before the changes in response to the pandemic, on average 26 people a day attended each of the units at the Dilke and Lydney. The majority of people attended between 8am and 8pm, with an average of 1 person per hour presenting between 8pm – 11pm. The units are busiest between May – August.

What you have already told us?

Feedback received during previous public engagement covered the following themes:

- Locating the hospital in Cinderford reduces access to urgent care services for people in Lydney and the surrounding areas in the south of the Forest of Dean
- People need for 24/7 urgent care services available in the Forest of Dean, including access to GPs, telephone support and a Minor Injury and Illness Unit
- Consideration should be given to seasonal/daily variations in demand
- Services need to be supported with good access to diagnostic (tests) services.

What have we considered?

- Who currently uses our Minor Injury and Illness Units
- Availability and Access.

How we reached our proposal

The single site enables us to provide a robust urgent care service, which will be supported by a range of diagnostic services.

We acknowledge the concerns raised during our last phase of engagement around the availability of urgent care in the southern areas of the Forest and the challenge for residents in terms of distance and accessibility to the new hospital in Cinderford.

Alongside this Consultation, we would therefore like to explore if it might be possible for us to develop other options for the provision of additional urgent care services in the Lydney area.

We want to work with the local community and healthcare partners to identify any potential solutions, which will then need to be tested to ensure they provide high quality, services which can be provided and are sustainable in the future.



This work will also enable us to consider the changing national guidance and proposed move to more bookable appointments via the 111 service. We also anticipate that over time more patients with minor illness will be seen by their GP, as access to primary care continues to expand.

If you are interested in contributing to the development of an urgent care offer for the South of the Forest there are two ways to get involved:

1. Share any views or ideas that you think we should take into account on the feedback form included in this booklet
2. Tell us if you would like to be involved in a working group who will meet to consider if there are options to develop an urgent care service for the South of the Forest (likely to be a virtual working group rather than face to face due to COVID-19).

Diagnostic Services

Diagnostic services provide health care professionals with more information on an injury or illness to allow them to make decisions about treatment or care.

Proposal

Our proposal is that inpatient services, outpatient services, minor injuries services and local Primary Care (GP) services will be able to access x-ray, ultrasound and a purpose-built endoscopy unit. The hospital will provide space for mobile units such as the Gloucestershire Hospitals Trust Chemotherapy Bus and provide an additional community venue for the Breast Screening Service.

What does the service currently provide?

Dilke and Lydney Hospitals provide x-ray and ultrasound services. The Dilke also has the Gloucestershire Hospitals NHS Foundation Trust mobile Chemotherapy unit on site each week.

What you have already told us?

A wide range of diagnostic services were suggested during the public engagement, including blood tests, endoscopy and colonoscopy, screening, x-ray, and ultrasound. People thought that the current range of services available at the Dilke and Lydney hospitals should be provided in the new hospital in Cinderford.

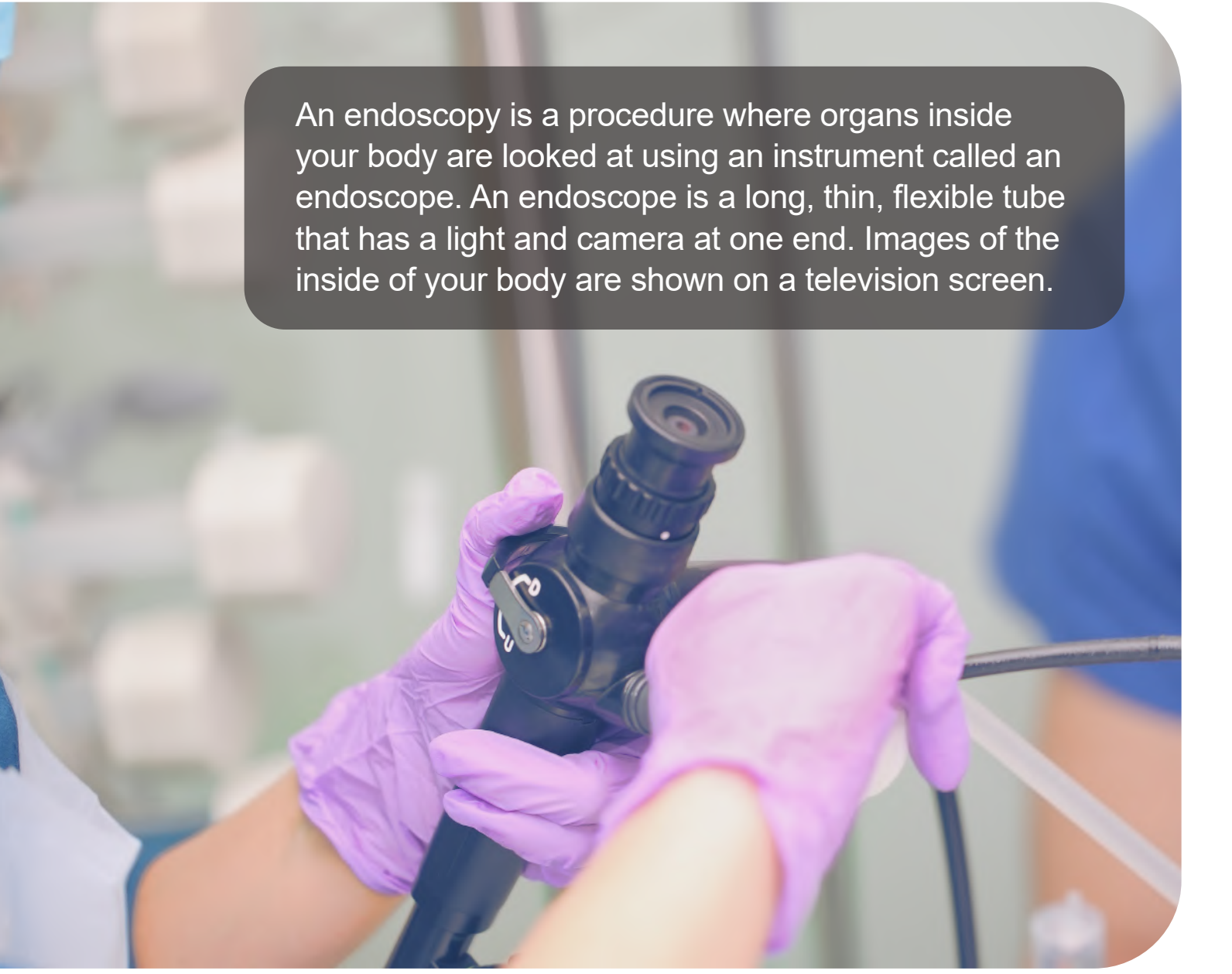
How we reached our proposal

The availability of diagnostic support is key to providing care to people in the Forest, supporting outpatients, urgent care and inpatient care as required.

X-ray will be available to support urgent care services, outpatients, the wards and GP surgeries in the Forest. The expectation is that x-ray will be open, seven days a week and be available for bookable appointments from GP surgeries (for example, for people with a persistent cough) and to support urgent care (for example, a suspected fracture).

Endoscopy supports the diagnosis of conditions which are more common amongst elderly people, and is an area of growth across the county with the changes in demand being increased by the expansion of the age range for the bowel screening programme.

The provision of a unit in the Forest of Dean will ensure a locally available service which meets our goal of care close to people's homes and reduce pressure on services in Gloucester.



An endoscopy is a procedure where organs inside your body are looked at using an instrument called an endoscope. An endoscope is a long, thin, flexible tube that has a light and camera at one end. Images of the inside of your body are shown on a television screen.

Outpatient Services

Proposal

The new hospital will continue to provide a similar range of outpatient clinics to the services currently available at Dilke and Lydney hospitals. We will ensure the hospital design is able to respond to new ways of providing care and advances in technology.

What does the service currently provide?

An outpatient is someone who attends the hospital for treatment or advice without staying overnight. Gloucestershire Health and Care NHS Foundation Trust provides a range of outpatient services such as physiotherapy, speech and language therapy, occupational therapy, antenatal groups and baby hubs, care for people with diabetes, respiratory and home oxygen services, care for people with heart failure, and treatment for long term conditions.

In addition, Gloucestershire Hospitals NHS Foundation Trust also provides a range of outpatient clinics such as ophthalmology, audiology, phototherapy, newborn hearing, midwifery, orthopaedics, paediatrics, rheumatology and orthotics.

What you have already told us?

A wide range of outpatient services and therapies were requested during the public engagement, including follow-up appointments, diagnostics, children's services, screening clinics, ophthalmology and audiology/hearing aid services. There was general consensus that the current range of services provided at the Dilke and Lydney hospitals should be provided in the new hospital in Cinderford.

What have we considered?

- Provision of services within the hospital and across community settings
- How diagnostics support inpatient services
- How diagnostics support outpatient services
- How diagnostics support our health partners
- Health needs of the population



Artwork at the Vale Community Hospital, Dursley (funded by an arts grant programme).

How we reached our proposal

We have assessed the frequency and range of outpatient clinics that currently take place and considered the impact that new ways of working, such as video consultations and new technologies, will have on how services are delivered in the future.

We have also considered the impact of COVID-19, both on how outpatient services are currently being offered and the likely longer-term impact. We have also considered the need for group space for use with patients and for staff training.

Our assessment is that the new hospital should provide a range of outpatient rooms – including consultation rooms and treatment rooms – and sufficient additional areas which clinicians can use for online consultations. The plan also includes a multi-purpose group room.

Although a substantial range of services will be provided at the new hospital, we will continue to support communities with a range of outpatient clinics for community services in other parts of the Forest.

Other considerations

The recent experience of providing care during the COVID-19 pandemic has highlighted again how the design, layout and architecture of the existing community hospitals in the Forest of Dean obstruct the provision of modern healthcare.

The ward layouts, with many beds in four-bed bays, have resulted in the closure of beds to protect people from the spread of COVID infection.

Small rooms and narrow corridors and stairwells have made social distancing extremely challenging for staff and visitors, and the hospital layouts have not allowed for appropriate 'one way' systems from entrances to exits to help manage the spread of infection.

The new hospital design will provide:

- Flexible meeting space that can be accessed by health and care organisations plus wider voluntary sector organisations across the county
- Larger and more flexible consulting rooms that can accommodate group sessions
- Environmentally friendly design, which reflects the unique heritage and landscape of the Forest of Dean
- A pleasant and modern environment.

We know that the physical environment plays a significant part in supporting people's recovery and also in supporting staff to feel valued. A modern community hospital building gives us the opportunity to design space flexibly with the future in mind, ensuring we create a dementia-friendly space, which uses colour, lighting, signage, and assistive technology as appropriate.

Our wider Community Health Services

As detailed elsewhere in this booklet, there is now less need for people to visit or stay in hospital due to increased investment in community services. This means people can be treated in their own homes, where they are generally more comfortable and make a quicker recovery. Our Integrated Community Teams, bring together community nurses, occupational therapists, physiotherapists and reablement workers to work as one team to serve a local area.

They also work with GPs, the ward teams based in community hospitals across Gloucestershire, and with countywide specialist services, voluntary organisations and other care providers to provide assessments, treatment and support for people within the community. Here are some examples of how people can be treated at home, rather than visiting or staying in a community hospital.

Rapid Response



Rapid Response provides an urgent care service, 24 hours a day, seven days a week. It is for adults who are registered with a Gloucestershire GP who require community-based care which prevents an unnecessary admission to hospital.

Rapid Response Practitioners have advanced clinical skills to assess and treat people with conditions such as chronic obstructive pulmonary disease, urinary tract infections, sepsis, acute kidney injury, infections and delirium. They

care for frail adults, people requiring palliative care in crisis and complex falls patients. They also carry out diagnostic tests and ensure provision of appropriate oxygen therapy, medicines and equipment.

A GP calls the team with an urgent referral. David, 77, has prostate cancer and the cancer has spread to bones in his thighs. He is having great difficulty putting weight on his left leg and can't get out of bed.

A Rapid Response Practitioner visits the patient at home to carry out a full assessment. David's left knee is very swollen and he is complaining of pain behind the knee. He also mentions difficulty emptying his bladder. The Practitioner finds no sign of deep vein thrombosis in the knee, which could suggest further assessment and/or treatment in hospital. They take bloods samples as requested by the GP and a urine sample which indicates no cause for concern. The Practitioner assesses David's ability to mobilise and provides him with a commode.

As a follow-up, the Practitioner refers David to the Reablement Team who are able to provide further care to help David get up, washed and dressed in the morning and get to bed at night. David doesn't need to go into hospital and is able to stay in his own home.

Complex Care at Home



The Complex Care at Home team supports people with their physical, mental and social health needs. The team works with them to improve their resilience, poor health, and the knowledge and confidence to help them manage their health and wellbeing.

The service was created to provide preventative and early intervention care and provides between 10 and 12 weeks of support from a team which includes a Registered Nurse, Registered Mental Health Nurse, Physiotherapist, Occupational Therapist and Wellbeing Coordinator. The team also works closely with colleagues from social care.

Barbara was referred to the Complex Care at Home Team following a home visit by a Rapid Response Practitioner. She has a history of chest infections, COPD, asthma, and heart disease. She is also a carer for her husband and son.

Barbara was very tired when the Complex Care at Home Matron first met her. Barbara's son was in hospital due to a long term condition, while her husband was at home but living with dementia. The Community Matron and Community Dementia Matron worked together and following a home assessment they arranged local day care for Barbara's husband and an appointment with a Psychiatrist.

Barbara's heart condition is being managed with medication, but she needed additional support at home. The Wellbeing Coordinator found her a cleaner and arranged delivery of hot meals. Barbara was also referred to the podiatry service for issues with her feet. Visits by the District Nurse were arranged once Barbara's son was discharged from hospital, ensuring that the family were able to manage his care at home.

These stories are based on real life examples but all names and details have been removed to protect patient confidentiality.

What happens next?

This consultation is running from Thursday 22 October 2020 until Thursday 17 December 2020.

The feedback received will be reviewed and used to inform the production of a formal business case for the hospital, which lays out the rationale for the hospital, the design, specification and financial plan for building and operating it.

The final business case to build the new hospital will need approval from the Board of Gloucestershire Health and Care NHS Foundation Trust before it can progress.

Work on the business case is expected to continue after this consultation has ended in December with the aim of approving the Full Business Case at the Trust's board meeting in March 2021.

Following approval of the business case, the Trust will need to seek planning permission for the site before construction can begin.



Public Consultation: A New Hospital for the Forest of Dean

We are asking people who live and work in the Forest of Dean, as well as others who have an interest in the future provision of services here, to tell us what they think about our proposals for services in the new hospital.

We are keen to ensure that we build a new hospital that will meet the needs of local people now and for the future.

The feedback you give us will be treated in the strictest confidence. It is anonymous, unless you choose to share your contact details with us, will be stored securely and only used to inform the development of services in the new hospital.

What you need to do

You can complete the survey online at: **www.fodhealth.nhs.uk**, or via our new Get involved in Gloucestershire platform: **getinvolved.glos.nhs.uk**

If you prefer, you can complete the FREEPOST survey below.

1. Please read the information contained within this consultation booklet
2. Complete the questions below. The About You questions are optional but it helps us to know whether we have heard from a wide range of people.
3. Send the survey back to us FREEPOST, to the address shown below and at the end of the survey.

If you would like help to complete the survey please:

- email: glccg.participation@nhs.net
- write to: **FREEPOST RRYY-KSGT-AGBR**, Fit for the Future: **FOD Hospital, Sanger House, Valiant Court, Gloucester Business Park, Gloucester, GL3 4FE**
- call Freephone, to leave a message on: 0800 0151 548.

Please complete this survey by Thursday 17 December 2020



We think that the range of services proposed in this Consultation will meet the needs of local people. Please tell us whether you agree with this statement, for each of the following:

	Strongly agree	Agree	Disagree	Strongly disagree	No opinion
Inpatient care:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Urgent care:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Diagnostic services:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Outpatient services:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please tell us why you think this, e.g. the information you would like us to consider

Please tell us about any impact, either positive or negative, that you think any of our proposals could have on you and/or your family?

If you think any of our proposals could have a negative impact on you and/or your family, how should we try to limit this?

During earlier engagement, concerns were raised about people accessing a single urgent care facility located in Cinderford. Please tell us your ideas for how you think urgent care could be made more accessible for people living in the south of the Forest.

If you would like to participate in the discussions about urgent care in the south of the Forest, please leave your preferred contact details below (please note this information will not be associated with any other responses you have given as part of this Consultation)

We want to involve members of the community in the design, landscaping and features of the new hospital. If this is of interest to you, please leave your preferred contact details below (please note this information will not be associated with any other responses you have given as part of this Consultation):

Anything else you would like to say?

About You

Completing the “About You” section is optional, but the information you give helps to show that people with a wide range of experiences and circumstances have been involved. Your support with this is really appreciated.

What is the first part of your postcode? eg. GL16

Which age group are you?

- | | | |
|-----------------------------------|--------------------------------|--------------------------------------------|
| <input type="checkbox"/> Under 18 | <input type="checkbox"/> 36-45 | <input type="checkbox"/> 66-75 |
| <input type="checkbox"/> 18-25 | <input type="checkbox"/> 46-55 | <input type="checkbox"/> Over 75 |
| <input type="checkbox"/> 26-35 | <input type="checkbox"/> 56-65 | <input type="checkbox"/> Prefer not to say |

Are you:

- ☐ A health or social care professional
- ☐ A community partner/member of the public
- ☐ Prefer not to say

Do you consider yourself to have a disability? (Tick all that apply)

- | | |
|------------------------------------------------|----------------------------------------------|
| <input type="checkbox"/> No | <input type="checkbox"/> Hearing impairment |
| <input type="checkbox"/> Mental health problem | <input type="checkbox"/> Long term condition |
| <input type="checkbox"/> Visual Impairment | <input type="checkbox"/> Physical disability |
| <input type="checkbox"/> Learning difficulties | <input type="checkbox"/> Prefer not to say |

☐ Other (please specify):

Do you look after, or give any help or support to family members, friends, neighbours or others because of either a long term physical or mental ill health need or problems related to old age? Please do not count anything you do as part of your paid employment.

- ☐ Yes ☐ No ☐ Prefer not to say

Which best describes your ethnicity?

- | | |
|-------------------------------------------------|--------------------------------------------|
| <input type="checkbox"/> White British | <input type="checkbox"/> Chinese |
| <input type="checkbox"/> White Other | <input type="checkbox"/> Mixed |
| <input type="checkbox"/> Asian or Asian British | <input type="checkbox"/> Prefer not to say |

☐ Black or Black British

☐ Other (please specify):

Which, if any, of the following best describes your religion or belief?

- | | |
|-----------------------------------------------------------------------|--------------------------------------------|
| <input type="checkbox"/> No religion | <input type="checkbox"/> Jewish |
| <input type="checkbox"/> Buddhist | <input type="checkbox"/> Muslim |
| <input type="checkbox"/> Christian (including Church of England, | <input type="checkbox"/> Sikh |
| <input type="checkbox"/> Catholic, Methodist and other denominations) | <input type="checkbox"/> Other |
| <input type="checkbox"/> Hindu | <input type="checkbox"/> Prefer not to say |
| <input type="checkbox"/> Other (please specify): | <input type="text"/> |

Are you:

- | | |
|---------------------------------|--------------------------------------------|
| <input type="checkbox"/> Male | <input type="checkbox"/> Other |
| <input type="checkbox"/> Female | <input type="checkbox"/> Prefer not to say |

Do you identify with your gender as registered at birth?

- | | | |
|------------------------------|-----------------------------|--------------------------------------------|
| <input type="checkbox"/> Yes | <input type="checkbox"/> No | <input type="checkbox"/> Prefer not to say |
|------------------------------|-----------------------------|--------------------------------------------|

Which of the following best describes how you think of yourself?


- | | |
|---------------------------------------------------|-----------------------------------------|
| <input type="checkbox"/> Heterosexual or straight | <input type="checkbox"/> Gay or Lesbian |
| <input type="checkbox"/> Bisexual | <input type="checkbox"/> Other |
| <input type="checkbox"/> Prefer not to say | |

Are you currently pregnant or have given birth in the last year?

- | | |
|------------------------------|--------------------------------------------|
| <input type="checkbox"/> Yes | <input type="checkbox"/> Prefer not to say |
| <input type="checkbox"/> No | <input type="checkbox"/> Not applicable |

Thank you for taking the time to give us your feedback.

Please send your completed form to: FREEPOST RRY-YY-KSGT-AGBR, Fit for the Future: FOD Hospital, Sanger House, Valiant Court, Gloucester Business Park, Gloucester, GL3 4FE



To discuss receiving this information in large print or Braille please ring **0800 0151 548**.

To discuss receiving this information in other formats please contact:

এই তথ্য অন্য ফর্মাটে পেতে আলোচনার জন্য দয়া করে যোগাযোগ করুন

如需以其他格式接收此信息，请联系

V případě, že potřebujete obdržet tuto informaci v jiném formátu, kontaktujte prosím

આ માહિતી બીજા ફોર્મેટમાં મળવાની ચર્ચા કરવામાટે કૃપાકરી સંપર્ક કરો

Aby uzyskać te informacje w innych formatach, prosimy o kontakt

По вопросам получения информации в других форматах просим

Ak si želáte získať túto informáciu v inom formáte, kontaktujte prosím

FREEPOST RRYY-KSGT-AGBR,

Forest of Dean Consultation,

5220 Valiant Court, Gloucester Business Park, Brockworth GL3 4FE