

Fit for the Future - A new hospital for the Forest of Dean

Responses from health or care professionals

We think that the range of services proposed in this Consultation will meet the needs of local people. Please tell us whether you agree with this statement, for each of the following:

	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Response Total
Inpatient care:	24.4% (11)	20.0% (9)	24.4% (11)	28.9% (13)	2.2% (1)	45
Urgent care:	22.2% (10)	31.1% (14)	24.4% (11)	20.0% (9)	2.2% (1)	45
Diagnostic services:	22.2% (10)	46.7% (21)	8.9% (4)	20.0% (9)	2.2% (1)	45
Outpatient services:	22.2% (10)	44.4% (20)	13.3% (6)	20.0% (9)	0.0% (0)	45
					answered	45
					skipped	0

Please tell us why you think this, e.g. the information you would like us to consider (37)

1	I think that urgent care should be open longer than the proposed 8am to 8pm. Shutting urgent care at 8pm would only put more strain on Gloucester A&E. There should be a wider range of Diagnostic services locally as the older generation struggle to get to Cheltenham and Gloucester. The same with Outpatient services. It's extremely difficult for people to get to Cheltenham and Gloucester especially if they have no transport.
2	As a staff nurse who currently works at the dilke the resources we are having to work with, or lack of inhibits our ability to care for our inpatients to the standard at which everyone should expect from a modern NHS - heating and hot water not working during cold months (already starting!!) can make a miserable time for our patients and staff. I fully welcome the new and updated hospital where I hope to continue to work in inpatients.
3	I am a student midwife in my final year of training all of my placements have been in Hereford. I have read the proposal and I understand that it has been decided that there will be no maternity unit in the new hospital. I feel this will be such a shame and a miss opportunity to allow local people to have local births, a stand alone midwifery led birth unit would be a fantastic addition to the Forest of Dean. I know myself and a number of recently qualified midwives who would love the opportunity to care for local women, to give them a chance to have holistic women centred care right on their doorstep. To ensure that they get the care they need without having to travel 19 miles to Gloucester. Such a shame it has been ruled out as an option, it would have as I have already stated been a much needed service for the women and their families in the Forest of Dean. I am passionate about trying to get local maternity services into the area. I would be proud to work in the area I have lived all my life, I would love to provide the local women local care.
4	The inpatient care will only work if you can guarantee it's only for Forest residents. I think this will be a challenge with beds needed to cope with capacity elsewhere in the county. This proposal also shows that urgent care provision will reduce again with people still having to travel to Gloucester and Cheltenham for urgent care after 8pm. Why can't this be a 24h service?
5	All of the current services provided by Cinderford and Lydney hospitals should remain at the new hospital. In my experience unless you ask for your treatment/appointment in our local hospitals you are given an appointment either in Gloucester or Cheltenham.
6	I have tried getting numerous patients into community hospitals in the forest and have been unsuccessful due to insufficient space. I agree these beds should be for forest patients only but believe we still need the same capacity as is available between the two hospitals at present. As for urgent care I believe this is great but should be made 24/7 by doing this it would relieve some of the pressures put on Gloucester Royal Hospital and would reduce travel times for some patients.

We think that the range of services proposed in this Consultation will meet the needs of local people. Please tell us whether you agree with this statement, for each of the following:

		Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Response Total
7	<p>I do not think there are enough local beds available with the ongoing ageing population and associated illnesses.</p> <p>I do not think there is a decent bus service to the area for staff or patients. I think individual rooms whilst helpful to a degree with infection control do not overall aid care or recovery. Patients are at risk as they do not get checked/seen as regularly especially when staff are busy or short staffed. Falls are more likely and patients often lack social interaction and this is necessary with regards to movement, mental health and motivation. The single rooms have not been popular overall at southmead and I have often heard patients and relatives state they felt it unsafe and unwelcoming. The hospital there had several departments which were perceived as too small from the start, including library:training and laboratory space. Outpatient departments are only useful if services are regular; there needs to be more pain control management and musculoskeletal clinics. Weight and movement clinics, autism support which is totally missing in the county and staff this end are poorly trained/informed-we had a weekly trip to Cheltenham which was well run but after the group sessions finished there was no ongoing support or place to contact. The trip to Cheltenham was difficult. Autism is largely undiagnosed due to poorly educated teachers and doctors who do not know how to spot the issues with higher functioning kids.</p>						
8	<p>As a health care professional living and working in the forest the number of beds is far too few, urgent care services need to run much longer and the location for the locals on the of Lydney to the Welsh board is not ideal. Have we not learnt through this pandemic alone that inpatient beds are too few and urgent care services are not adequate. Like many of the people I work with and public I serve this was highlighted as an issue well before the announcement of this replacement hospital. And since the closure of the A&E department at Cheltenham and the increasing demand placed on Gloucester Royal is proving to be a poor decision adversely affecting patient care, perhaps the commity should be listening more to the public and health care professionals that use and work around the locality rather than data that suggests this new hospital is suitable</p>						
9	<p>I feel 24 beds for inpatient isn't enough especially if you are closing both the dilke and Lydney. There should personally be a maternity ward.</p>						
10	<p>As these services are currently available in the current hospitals and they need to continue to support the local community.</p>						
11	<p>Not enough beds. All single rooms not a good idea, difficult to manage falls, dementia patients etc. No provision for maternity, labour and delivery which is a priority for foresters</p>						
12	<p>Not enough brds. All.single rooms not a good idea, difficult to manage falls, dementia patients etc</p>						
13	<p>People in the south of the forest of Dean have a long travel time to Cinderford for urgent care: is there a MIU in Chepstow?</p>						
14	<p>24 beds is NOT enough!! 4th November 2020 Having my 89 yr old Aunt triaged at Lydney MIU to then still need to go to Gloucester Royal to then wait on a trolley for 5hrs in a freezing corridor is not what any person should have to deal with when they are unwell!!! 10 ambulances parked outside trying to check in. Your nurse practitioners are amazing but they are limited by the opportunity to be able to innovate their service. This new building could allow for total service resign. Surely your nurse practitioners should be able to admit to the local hospital and the GP can arrange tests and make the person comfortable before the hell of going to the acute trust!! Surely a medical assessment holding bay of 5 beds would help ease pressure on the already over stretched acute trust? Which could be managed by the MIU and inpatient teams. Invest in your staff.</p> <p>Inpatient rehabilitation therapy space :- exactly that! It is not the same in a cramped confined space.</p> <p>Outpatients:- This once in a life time opportunity to get it right - don't combine services assuming they will work it out. Space is a necessity when providing rehabilitation for complex people with multiple disabilities. Parallel bars for amputee rehab. Exercise space that is indoors and outdoors for group sessions.</p> <p>Having all community services within the hospital space will enhance the holistic management of patients and the patients journey. That is why investing in multidisciplinary teams is the gold standard approach.</p>						
15	<p>Will there be an option for people to share rooms - i.e. if patients are lonely or request to be nursed along side a partner who is also a patient?</p> <p>Will there be communal spaces and or dinning area to support people to interact when appropriate?</p>						

We think that the range of services proposed in this Consultation will meet the needs of local people. Please tell us whether you agree with this statement, for each of the following:

		Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Response Total
16	In a perfect world the number of inpatient beds would be sufficient but the world isn't perfect and i don't feel the capacity is sufficient. Urgent care will not be available after a certain time and to me if you are going to give community service then it should be available at all times.						
17	Cinderford is too far from the southern part of the Forest of Dean as the only urgent care centre						
18	Increasing homes in Lydney and surrounding areas means that the service at cinderford would not benefit south forest. I strongly agree that Lydney should be able to keep the facility at Lydney hospital and work in partnership with the cinderford site. During winter months the road to north forest is often difficult, whereas Lydney is off a main A 48. I believe the decision was not made to include south forest and our increasing population.						
19	The population in the south of the Forest is growing rapidly and I feel placing these services on the outskirts of Cinderford is a poor decision. There is mention of possibly providing some of these services such as Urgent care in the south of the Forest and I feel that this is really important as access to the new site will be very difficult for the residents in the south particularly during the winter months when the North of the Forest has more problems with bad weather.						
20	I will only truly believe you will be able to provide all of the above when the plans for Lydney health centres are agreed. I am assuming patients will be able to access many out patient services there too. The Forest of Dean and Severnside has greatly expanded and still is, you are offering less beds. What about our elderly with mental health issues that have to go to Cheltenham. Provide services across the board in our local towns. Stop staff having to travel so far and more importantly stop poorly people and their relatives having to travel. What has happened with dementia patients is inhumane. Spouses can't pop up and down to Cheltenham every day. It will be even worse if local people can't come back here to be cared for. The site chosen is no where near big enough unless you adapt one of the other hospitals for people to return to. I agree a new hospital would be cheaper to run and they lay out will be enable safer working practices. Just please take into account the growth of the local population.						
21	One hospital is not enough to support the growing population of the Forest of Dean. We should be able to access all forms of hospital care within the Forest and reduce the pressure on GRH also reducing travel issues and times for people. This would also have and impact on pollution and global warming						
22	Need more beds location of the proposed hospital is not going to be accessible to the majority of people						
23	I do not believe that any spare capacity in terms of beds will be reserved solely for FOD residents. Therefore a reduction in bed numbers will result in less availability for residents. The removal of all services in Lydney is a disgrace. Inpatient beds are not a great concern but the removal of outpatients, minor injuries and imaging definitely is. The transport network means it would be quicker for many Lydney residents to attend GRH instead of Cinderford. I also worry that during winter months Cinderford will be inaccessible to staff and patients if it snows.						
24	Nothing wrong with the two we have!!!!!!						
25	Urgent care is extremely important as the distance to the next hospital providing this service could be the difference between life and death. Inpatient unit extremely important to our elderly and families to maintain contact with their friends and family which would improve emotional wellbeing which would have a positive impact on physical wellbeing leading to less time in hospital						
26	We need a hospital in the forest that we are able to attend at all hours. To take the pressures off gloucester hospital and be able to access more urgent care closer to home						
27	Logistic nightmare for an ageing community no foresight into the patients that are the majority users of these services.						
28	I think due consideration has been given to the needs of the community and the services offered						
29	You are not including all current outpatient services in the new hospital. Complex Leg Wound Service for example.						
30	The logistics of travelling to Cinderford from the south of the county are difficult at any time but especially in winter.						

We think that the range of services proposed in this Consultation will meet the needs of local people. Please tell us whether you agree with this statement, for each of the following:

		Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Response Total
31	<p>Your calculations for in-patient beds are seriously under-estimating the future demand. The ONS predict that Glos CCG will have not just an increased population, but one that has 25% of its population over 65. You also say that Gloucester and Cheltenham will have other community beds provided. Where?? You'll buy them? Who from? Back door privatisation?</p> <p>Are there enough staff on the Rapid Response teams to cope with increased demand for their services? They're stretched as it is!</p> <p>Will 150 parking spaces really be enough? How many staff will need spaces? 48 visitors for the 24 inpatient beds, visitors to MIU, people attending outpatient, chemo and breast screening sessions. And then you describe flexible space, which will also be used. Even more vehicles requiring a parking space.</p> <p>You are not allowing for any flexibility in demand or growth in population. You're not backing up your plans for losing beds and putting the workload out to the community with any evidence of intent to fully staff and fund these services.</p> <p>Although you have stated that you are in consultation with a ""partner"" for transport to the new hospital, there needs to be more information about frequency of services etc. Yoh might end up with only one bus a day from Lydney!</p>						
32	<p>24 bed??</p> <p>Only if increased funding + + + + to Community Care Teams. Single en suite rooms probably best.</p> <p>Blood tests to be analysed on site. Sending to Glos Labs to be analysed causes delays to diagnosis and treatment. (Obviously some more complex tests would need to go to larger Lab. X Ray - 8-8pm ok. Primary, Secondary Care and GPs ALL to have swift access to X Ray results via comparable, linked computer systems.</p> <p>Ortho and Neuro and Respiratory O/P appointments would be REALLY useful if the hospital was to have an effective REHAB role.</p>						
33	<p>As already expressed, the siting of the hospital in Cinderford will cause difficulties for some people in the south of the Forest.</p>						
34	<p>All of the above are required and deserved for The population of The Forest of Dean - a Maternity unit would be amazing for future generations.</p>						
35	<p>We need to keep the two local hospitals. Spend any money on improving them. More accessible to more people, which has to be important. And, as an unintended consequence, better for the environment. Which is an aspect that cannot be dismissed.</p>						
36	<p>I have supported people in the Forest for 25 yrs. Every time but one they needed inpatient care in the Forest there were no beds. If the current 47 beds cannot cope with the requirements of the local population. 24 beds will be completely inadequate. Your proposal suggests that community-based care is the way forward. However, people are being left with no support in their own homes. Covid 19 has exacerbated this issue.</p>						
37	<p>My main concern is that although single rooms are wonderful they are isolating and wake observation difficult. Suggestion of removable walls between a number of rooms which would allow flexibility regarding patient needs. Single rooms mean you'll need more staff. I do think a balance between privacy and social contact is important.</p>						

Matrix Charts

1. Inpatient care:			Response Percent	Response Total
1	Strongly agree		24.4%	11
2	Agree		20.0%	9
3	Disagree		24.4%	11
4	Strongly disagree		28.9%	13
5	No opinion		2.2%	1
			answered	45

2. Urgent care:			Response Percent	Response Total
1	Strongly agree		22.2%	10
2	Agree		31.1%	14
3	Disagree		24.4%	11
4	Strongly disagree		20.0%	9
5	No opinion		2.2%	1
			answered	45

3. Diagnostic services:			Response Percent	Response Total
1	Strongly agree		22.2%	10
2	Agree		46.7%	21
3	Disagree		8.9%	4
4	Strongly disagree		20.0%	9
5	No opinion		2.2%	1
			answered	45

4. Outpatient services:			Response Percent	Response Total
1	Strongly agree		22.2%	10
2	Agree		44.4%	20
3	Disagree		13.3%	6
4	Strongly disagree		20.0%	9
5	No opinion		0.0%	0
			answered	45

Please tell us about any impact, either positive or negative, that you think any of our proposals could have on you and/or your family?

		Response Percent	Response Total
1	Open-Ended Question	100.00%	37
1	Urgent care only being available between 8am-8pm means outside of these times a long journey to an already over pressured service in Gloucester. Considering the size of the county of Gloucestershire 1 A&E is always going to be under pressure and in escalation for the majority of the time - causing long delays and waits for potentially very poorly patients and worrying times for family.		
2	I think that having a new hospital with more facilities would be more beneficial for myself and my parents as it would reduce the amount of time it would take to get to the local hospital rather than have the stress of having to get to Gloucester or Cheltenham.		
3	The only negative I am currently worried about, is the talk of potentially not having a job... I am a staff nurse in inpatients and would like to stay there. I am a full time working mum to 4 young children - my job in inpatient allows me to be close to my children and do a job that I absolutely love and thrive on. I worry that I will be forced back into the acute hospital setting where I will be forced to work part time, losing income and time away from my family. My husband is self employed and works mainly in the Forest of Dean so childcare relays on both of us being local.		
4	I think that a new Hospital is ideal, local services for local people. A newly built hospital with more space would ideally allow local people to have access to more medical services without having to travel outside of the Forest of Dean		
5	It's great to have a purpose built hospital in the Forest so I think it's beneficial but any accidents that require urgent care after 8pm still involve a drive to a hospital at least 25 minutes away.		
6	I actively support this initiative to build a new hospital. The 3 new hospitals we have in the county located in Dursley, Stow and Tewkesbury are excellent. They are fit for purpose and must also be better for the staff that work in them. Cinderford is central to most of the Forest so visiting and attending outpatients appointments should be easier than going to GRH or CGH. Lastly a key part of the success of this hospital will be the staff. The current staff at both local hospitals are great, friendly and welcoming. Hopefully it will be the same in the new hospital.		
7	It's further for myself and my family to travel, however it is great that we will be getting a brand new modern hospital.		
8	Depends on use of clinics and available constants. Currently we both have to travel to Gloucester or Cheltenham. We find there is little tie up between hospitals and GP which is a lost opportunity. After 30 years within the Nhs I can definitely say care has actually got worse!		
9	Between the reduced hours at Lydney and the lack of services at the Dilke during this pandemic patient care has already suffered. Once the Royal Gwent ED and Lydney MIU are closed it will mean further travel for people and longer waiting times for basic urgent treatment, that 111 pass to the ambulance service instead of appropriately triaging and directing. Family's are already being split across the county when an inpatient bed is needed as there are too few and in some cases are being discharged home only to be readmitted later that day/night as they are unsafe to be at home but the hospitals feel pressured to make beds available		
10	I think it would be positive. I'm a student nurse and having this on my doorstep, once qualified could potentially give me more opportunities to work there.		
11	It will good to have a new modern hospital with up to date facilities, which should be accessibly for everyone and should have palliative care facility to support the community.		
12	positive ot not have to travel to Gloucester or Cheltenham for some investigations and for outpatients clinics.		
13	I think this is a wonderful opportunity to innovate and transform services for the Forest of Dean. Let's get it right. Do not let COVID swallow up the much needed budget. Do not let the vision be reduced to 'the basics' do it right, do it well!! One chance!		
14	N/A		

Please tell us about any impact, either positive or negative, that you think any of our proposals could have on you and/or your family?

		Response Percent	Response Total
15	As an organisation which supports older people within the Forest, I feel that, our historical culture makes us a unique community and towards end of life many wish to be within their lovely forest and although the wish to be at home for end of life care is a desire, in reality it is often a battle to obtain that from an emergency bed in GRH. Home care providers take time to organise where as a hospital bed is instant provided that it is available and with so few beds that is an issue. I do feel that the new hospital will be an asset to the Forest provided the services match the beautiful new building.		
16	Further distance to travel for urgent care and outpatients especially following changes to the provision at the Gwent hospital		
17	As a local we have used Lydney for emergency treatment on numerous occasions and I believe that if Lydney hadn't of been there we may have had serious consequences on my daughter's life.		
18	I am concerned about access to Urgent Care and diagnostic facilities in particular		
19	It will be positive if family members or myself can be nursed closer to home. There is often alot of stress involved with people travelling to Gloucester to see poorly loved ones, staying local is always a relief and friends and family are more likely to offer you lifts etc to visit.		
20	One hospital is not enough for growing population of the forest		
21	The new hospital is not going to have enough in patient beds to meet the needs of the growing communities in the area		
22	Inability to access imaging, outpatients or minor injuries particularly in the older age groups		
23	We need one in lydney there are more houses every year so we need a hospital		
24	Lydney hospital is essential to the early years services in Lydney, for minor injuries, the care homes use it to for minor injuries illness, why would you consider making elderly people from care homes and early years travel to cinderford when we have a perfectly good working hospital, the housing increase is massive now therefore Gloucester and cinderford would not cope with 1 hospital the face we have one in Lydney makes a massive difference.		
25	I think it's extremely important to local people to keep services local. I do worry about reducing hospitals from 2 to 1 as this could have a negative impact on people who rely on public transport. I am pleased the proposal is cinderford as this seems to be the most central for the forest.		
26	Positive- I am a student nurse due to qualify in July 2021, this will open up careers on my doorstep! Care close to home, Negative Needs to have longer opening hours to take the strain off gloucester and make urgent care more accessible for people in the forest of Dean.		
27	They are sure to have to sit around in waiting rooms not designed for any length of stay.		
28	When there is another pandemic where will we go too as now 1 hospital has been used as a Covid hospital and the other one for other health care when there is only 1 I trust we will have to travel a long distance		
29	I think if any of my family have an emergency then ED at GRH is easily reachable and has the necessary staff to deal with any problem		
30	Reduced hospital inpatient beds may mean that myself or my family have to travel significant distances if ever we needed inpatient care. Reduced outpatient services also will mean a significant travelling time to access services. This means extra time out of school/work to attend essential appointments.		
31	Orthotics and splinting can make a huge difference. An Orthotic O/P clinic would be Really positive and helpful - run jointly with OTs and Physios?		
32	People in the Lydney to Tutshill area may have difficulty with transport issues especially for Urgent Care.		

Please tell us about any impact, either positive or negative, that you think any of our proposals could have on you and/or your family?

		Response Percent	Response Total
33	I live in Ross, so the hospital will be nearer for me.		
34	Positive, badly needed.		
35	Negative: Further to travel, over-reliance on cars as public transport has been decimated, can't afford taxis, enormous impact on local community. Better for environment to keep what we have and improve than build new. Positive; nothing.		
36	Negative as we will have to travel 10 miles to the hospital. There will NOT be enough inpatient beds to support the population.		
37	Provided there are sufficient community services this looks good. Recently I helped as a neighbour in the end of life care for the husband of a neighbour. She is in her 80's had never seen someone die and was terrified. We could not get sufficient community support and had a week of provided almost 24hr care for this man and wife.		
		answered	37
		skipped	8

If you think any of our proposals could have a negative impact on you and/or your family, how should we try to limit this?

		Response Percent	Response Total
1	Open-Ended Question	100.00%	32
1	Make the urgent care services more accessible with better opening times.		
2	Speak to staff at the hospital, can you guarantee us a job in the new hospital?		
3	I cannot see that there would be any negative impact.		
4	I can only think of the positives.		
5	By increasing the bed capacity would give a better chance of being able to be kept at a community hospital should it be needed.		
6	I think the single rooms may have an impact on anyone who spends any real time in them. I think the hospital at Lydney should have been increased in size/use. I had hand surgery there some years back and was the only patient for that day. Total waste of facilities. There needs to be more local surgery, stroke and cardiac treatments. More elderly day centres where falls risks, mobility, wounds, dementia testing, bathing etc can be monitored and attended to whilst the person spends a day or 1/2 day at the clinic as appropriate-once week, month depending on issues, There needs to be more local weight and movement clinics-currently if my husband who has a hunchback, has had a previous heart attack and is overweight wanted input then he'd have to go to Gloucester as there are not the local trained relevant staff		
7	Keep both Lydney and the Dilke open and reopen Cheltenham A&E as a start. If you insist on building a new hospital and spending money then you should think about only closing one of the local hospitals in the forest (e.g. The Dilke) and replacing that one with this new site with more inpatient beds. Then increased urgent care services and opening hours including an out of hours clinic with GP on site all night/weekend.		
8	I feel the inpatient beds aren't enough as you are closing both the dilke and lydney.		
9	Only problem is transport - we have a car but many people in the forest rely on public transport, which would need to be re-routed to the new site.		
10	N/A		
11	More end of life beds		

If you think any of our proposals could have a negative impact on you and/or your family, how should we try to limit this?

		Response Percent	Response Total
12	Continue to provide urgent care at Lydney hospital		
13	Keep Lydney hospital open.		
14	There should be an urgent care centre in the south of the Forest to provide diagnostics such as xrays and minor injuries		
15	Yes, if the hospital is too small or you don't offer a full range of outpatient services.		
16	Choose a different site increase bed numbers		
17	The creation of a hub in Lydney that houses outpatient clinics, MIU and imaging. Failing this, Coleford is much easier to access and would have made a lot more sense as a 'central' location		
18	Have more thought about where the hospital is.		
19	Do not close Lydney hospital!!!!!!!		
20	Try to introduce longer opening hours for MIU		
21	Try looking at the community these services are meant to "serve". Including the time and distance for the patients. Locality plays a massive part on patients accessing the services.		
22	Yes travelling a much longer distance for my care needs		
23	Don't cut corners. If you are going to provide a new hospital spend the money that needs to be spent to ensure that at least all current services available will still be available. Locally!!! What is the point in doing half a job??? If you don't spend the money needed in the first place it will cost you many thousands of pounds more to house different services in different buildings across the Forest. So how are you gaining ??? It will end up costing the trust more money in the long run. Don't be so short sighted.		
24	Please ensure that the ambulance bays are actually big enough for ambulances- unlike other community hospitals		
25	Blood tests - long waits for results at times. Often samples degrade in transit - false positives/negatives cause problems Eg: me having to drive a friend twice to hospital in the middle of the night as her potassium levels were supposedly dangerously high - on arrival and re testing - normal.		
26	Create an urgent care Centre in Lydney.		
27	Whilst single occupancy rooms offer a good solution in terms of infection control, numerous patients leaving The Vale hospital are reporting it being very psychologically demanding due to loneliness and lack of peer support with this arrangement. To quote 'The Vale is a beautiful building, like a hotel, and the care brilliant - being on my own in a room for several weeks was crucifying. The days were so long.' Please can we get a consensus of patient experience at the Vale and Tewkesbury on this prior to building another hospital with the same format - perhaps some 2 bedded bays as well as single occupancy rooms may be well received.		
28	No		
29	No negative impact		
30	Can only be limited by not building the new hospital.		
31	Update or expand Lydney hospital Increase bed availability for the Forest.		
32	Sufficient staff in and out of the hospital are central. Specialist medical input also essential. I note almost no mention of mental health services (other than dementia). There is a need for mental health nursing input to some patients with medical problems.		
		answered	32
		skipped	13

During earlier engagement, concerns were raised about people accessing a single urgent care facility located in Cinderford. Please tell us your ideas for how you think urgent care could be made more accessible for people living in the south of the Forest.

		Response Percent	Response Total
1	Open-Ended Question	100.00%	37
1	A completely separate site for Coleford/Lydney area and wider community.		
2	As I have a care I have never had issues accessing A and E locally, I have used both Cinderford and Lydney from my location, and 9 times out of 10 have been sent on to Gloucester as neither unit have been equipped to deal! Will this be something that will be addressed? Are they going to be able to deal with more complex care?? I am sure that you will never please everyone with regards to location, people will always be unhappy. Making sure that there is a decent bus service might help, but often if urgent care is required people have to get into a car and travel! How many people currently walk into either unit having walked or having travelled only a short way to get there? Unfortunately in order to access most things I have come to the conclusion that you need to have access to transport!		
3	Perhaps using GP surgeries on rotation with an out of hours service		
4	The vast majority of people within the Forest will have access to transport. I am sure that people needing urgent care would use the new unit in Cinderford rather than travel to the A&E unit in Gloucester to experience the delays currently experienced.		
5	If the MIU in Lydney remained open 7 days a week would relieve that anxiety.		
6	There are no buses most of the time. Perhaps a hospital bus should run a Lydney link during clinic hours and an ambulance/patient transfer car out of hours. So many people do not drive or don't have access to a car. Also my experience of emergency care at the silken meant a problem getting there, little seating, few staff, and nowhere to lie down whilst severely vomiting.		
7	Keep Lydney open!		
8	Maybe keep Lydney hospital open for that and inpatients allowing more beds available as well as urgent care.		
9	Transport needs to be looked at to make sure it is accessible for everyone.		
10	as mentioned above - this is a concern. When evaluating the distance people have to travel to an urgent care facility, it is not the mileage that counts, but the time taken - as so many roads in the forest are slow and dangerous. If people in the south of the forest are realistically going to use urgent care in Wales, then systems for sharing information between health care trusts and GPs will need to be implemented. Another thought is that an ambulance station could be based in Lydney, so that the population in that half of the county can still have fast access to hospital in an emergency.		
11	There has only been one since March 2020 people have been forced to look at other ways to manage their minor injuries. Invest in your community teams expand rapid response again developing a multidisciplinary approach to management.....		
12	Call and book additional appointments for urgent minor illness & injury available 8-8 at designated GP practices for assessment/treatment or referral.		
13	The great thing about having 2 hospitals currently is that a&e is readily available. I feel that there needs to be another satellite station in Lydney. Perhaps this could be a mobile unit or provided by GPs. Gloucester is sometimes the only option offered during the night and after almost an hour's journey the wait at the other end is often long and tiring.		
14	Continue to provide it also at Lydney		
15	Keeping Lydney MIU open.		

During earlier engagement, concerns were raised about people accessing a single urgent care facility located in Cinderford. Please tell us your ideas for how you think urgent care could be made more accessible for people living in the south of the Forest.

		Response Percent	Response Total
16	Listen to the previous views given! There would need to be another urgent care facility in the South. I personally feel that if only one urgent care facility/hospital was your aim this could have been achieved in the South. The reasons have been recorded previously but I feel road access via A48 is better, easier if patients then need to be transferred to Southmead or GRH, the weather affecting transport for both patients and staff - Lydney rarely gets problems due to snow and ice as opposed to Cinderford, higher population of residents due to new builds, accessibility with better roads and also railway station. Building the new hospital in Cinderford means you will need to have another facility in the south.		
17	If you had a practice in Lydney that provided some diagnostic and long day injury care people would feel less bothered that an in patient stay would be in Cinderford.		
18	It is not easy for people to travel to Cinderford in an emergency if they don't drive. Having a hospital in more than one location makes life easier.		
19	If the final decision is to be Cinderford then an urgent care facility is needed in the Lydney area which is already struggling to cope with demand the population is increasing and set to increase even more		
20	Hub in Lydney containing MIU and radiology		
21	No transport to Cinderford Nearer to them		
22	Keep Lydney open		
23	Increase public transport connections.		
24	Specific bus routes from lydney to cinderford hospital		
25	Forest based ambulance service		
26	Keep 2 hospitals		
27	Perhaps a second UC dept is a good idea in the South Forest---- ideally on the A48		
28	The only way to do this is to have an urgent care facility in the South.		
29	Keep Lydney Hospital open especially for x-ray and outpatient care		
30	Use part of Lydney hospital or build a bigger Health Centre to be used for outpatient appointments (where no specialist equipment needed, e.g. endoscopy) and a 9-5 MIU with or without xray OR split specialities /outpatients between Lydney and Cinderford. E.g. Phlebotomy, ophthalmology, podiatry at Lydney and endoscopy, orthopedics , chemotherapy etc at Cinderford.		
31	For us in the South of the Forest - ? GPs to be open longer with the funding to see urgent care drop ins? ? Frequent and reliable public transport from Lydney and Coleford to new Hospital? ? A & E Zoom or phone consultations from new Hospital ??		
32	Create an Urgent Care Centre in Lydney area.		
33	An improved bus service from 8am to 8pm between the south of the Forest and Cinderford.		
34	The new hospital has to be located somewhere and Cinderford is quite central to all. Best location		
35	Keep the local hospitals.		
36	Urgent care facilities should continue in Lydney and Cinderford		
37	Funded taxis service or some payment for use of neighbours transport. Regular small bus/mini cab services. Perhaps mini cabs that are used for other services eg transport for day care could be used when not needed for day care ie between 10am and 3pm and after 4pm.		
		answered	37
		skipped	8

Anything else you would like to say?

		Response Percent	Response Total
1	Open-Ended Question	100.00%	22
1	We need a maternity unit - small birth unit available to allow low risk women throughout the forest of dean to give birth to true foresters. The Forest of Dean community midwives will be able to offer true continuity of care to their women.		
2	I think that it's essential for a pharmacy be situated in the hospital as there is no pharmacy open on a Sunday anywhere in the Forest of Dean except for one pharmacy for one hour only.		
3	I would just like to reiterate that the Forest of Dean needs maternity care locally, please reconsider including a maternity unit in the new hospital. The benefits to the local community would be so fantastic.		
4	In respect to the articles written stating that approximately 50% of inpatients are not from the Forest area hide a crucial fact. Beds are allocated on a first come first serve basis and therefore many Forest patients are being sent to hospitals in other parts of the county. We have experienced this in my family. My dad was discharged from GRH to Cirencester hospital. Despite our protests that visiting would be a 75 mile round trip it still went ahead. They assured us he would be transferred when a bed became available at the Dilke or Lydney. It never happened. It was just lip service to placate us. I would therefore take a different approach to calculating the bed capacity of the new hospital. The Forest population is growing fast. If sufficient bed capacity isn't factored in at this stage it would prove too costly to add at a later stage. The Covid situation highlights the need to be able to segregate staff and patients. By having an additional ward one could be isolated from the other.		
5	Either go the whole way and supply a proper hospital with decent facilities, well staffed with appropriate trained doctors, able to actually treat patients not just review and send on to Gloucester. Somewhere offering rehabilitation to older patients. Where carers are also supported. Where tests can be taken and processed		
6	This proposed plan does not meet the needs of growing population of the forest, especially with new large housing estates being built and increased in the south forest through to the Welsh border		
7	You need to think about what is available to staff as well as patients as staff often get forgotten about. Also consider the different ages of patients - as its good to be able to offer services for all age brackets and illnesses not just care for elderly.		
8	The new hospital should have an in-house pharmacy fully staffed, for patients within the Forest of Dean instead of the 1hr chemist which we currently have on Sundays. The need for a pharmacy is great to stop poorly patients not being able to obtain their required medication without a long trip into Gloucester		
9	As an organisation that supports people with sensory loss, we would like to see eye clinics particularly macular clinics for injections brought into the new hospital. Currently people have to travel to Gloucester or Cheltenham and if they have to organise transport through the local schemes it can still cost £25 -£30 per trip. It can take up to half a day to attend the appointment and can be a regular trip for up to 3 years. We currently provide free of charge hearing aid retubing but it is frustrating when people have to travel to Gloucester for repairs (this can sometimes be done by post) we would therefore like to see more hearing services in the new hospital.		
10	Please reconsider you decision on closing Lydney Hospital now! We need this facility in the south forest and feel that you have not taken into account the huge impact this would have on our community.		
11	Yes please reassure us you can meet thd needs of a growing population		
12	We need more than one hospital with more appointments based here so we don't have to travel to Gloucester or Cheltenham. If we are going to have a new hospital it needs to be a fully functional one		
13	I would like to see the option of maternity services brought back to the forest.		
14	07584250312. The number on the previous page is wrong!!		
15	It is imperative staff are allowed input into the design of the new hospital depts..... as NHS staff myself, I know too many times in my career, design decisions have been made by senior staff/managers and architects who do not work in clinical areas and who have no idea of what it is like to do so!		
16	Please don't be so short sighted. If you don't include all current services in the new hospital you will have to spend money housing them elsewhere. So how is this saving money???		

During earlier engagement, concerns were raised about people accessing a single urgent care facility located in Cinderford. Please tell us your ideas for how you think urgent care could be made more accessible for people living in the south of the Forest.

		Response Percent	Response Total
17	I understand the reasons for 1 hospital for FOD but the FOD is a unique place with major transportation and poverty issues. People must have access to health care without it being a major expedition or leaving them destitute.		
18	<p>Strong links with SS on site to help with seamless discharging and planning. Increased funding + + + to Great Oaks for end of life support including beds. Strong links with Mental Health + LD Services - I assume they will still be based at Colliers Court?</p> <p>New hospital not just to focus on illness but to be a HEALTH and WELLBEING facility.</p> <p>HEALTH PROMOTION Groups - Healthy Heart, Diabetes, Weight loss, Dementia Awareness, Walking, Singing, Dancing etc. (Some of these groups can bring in income)</p> <p>Cafe with focus on Healthy Eating!! NO vending machines! In house Catering In house laundry</p> <p>HYDRO Pool!</p> <p>Access to Cycle routes and Walking paths.</p> <p>Sensory Garden. Raised beds area for horticultural Therapy. Pets as Therapy - PAT dogs and Petting Station!</p>		
19	Looking forward to having a new local hospital that is fit for purpose. I hope the new building will be well staffed with pleasant gardens for use by staff and patients.		
20	Please keep our local hospitals. They are better for the local community.		
21	The new hospital NEEDS MORE IN PATIENT BEDS.		
22	The importance of good sized windows with views of the trees, bluebells, bird and animal life. Good sound proofing making it easy to hear for those hard of hearing. I really like the ideas around complex care at home. A proper MDT! Doctors input would also be helpful. At least a designated doctor for the team to liaise with.		
		answered	22
		skipped	23

What is the first part of your postcode? eg. GL16

		Response Percent	Response Total
1	Open-Ended Question	100.00%	43
1	GI17		
2	GL17		
3	GL17		
4	GL16		
5	GL16		
6	GL14		

What is the first part of your postcode? eg. GL16

		Response Percent	Response Total
7	GL14		
8	GL15		
9	GL15		
10	GL16		
11	GI16		
12	GL14		
13	GI16		
14	GI16		
15	GL14		
16	GL17		
17	GL3		
18	gl14		
19	NP16		
20	GL15		
21	GL15		
22	GL15		
23	GL16		
24	GL15		
25	GI15		
26	GI15		
27	GI15		
28	GL14		
29	GI14		
30	GL16		
31	GL15		
32	GL16		
33	GL16		
34	GL15		
35	GL1		
36	GL15		
37	GL15		
38	GL14		
39	GL19		
40	HR9		
41	GL17		

What is the first part of your postcode? eg. GL16

		Response Percent	Response Total
42	GL15		
43	GL15		
		answered	43
		skipped	2









Which age group are you?

		Response Percent	Response Total
1	Under 18	0.00%	0
2	18-25	0.00%	0
3	26-35	15.56%	7
4	36-45	20.00%	9
5	46-55	17.78%	8
6	56-65	40.00%	18
7	66-75	6.67%	3
8	Over 75	0.00%	0
9	Prefer not to say	0.00%	0
		answered	45
		skipped	0




Are you:

		Response Percent	Response Total
1	A health or social care professional	100.00%	45
2	A community partner/member of the public	0.00%	0
3	Prefer not to say	0.00%	0
		answered	45
		skipped	0



Do you consider yourself to have a disability? (Tick all that apply)

			Response Percent	Response Total
1	No		86.36%	38
2	Mental health problem		4.55%	2
3	Visual Impairment		2.27%	1
4	Learning difficulties		0.00%	0
5	Hearing impairment		2.27%	1
6	Long term condition		6.82%	3
7	Physical disability		4.55%	2
8	Prefer not to say		2.27%	1
9	Other (please specify):		2.27%	1
			answered	44
			skipped	1
Other (please specify): (1)				
1				




Do you look after, or give any help or support to family members, friends, neighbours or others because of either a long term physical or mental ill health need or problems related to old age? Please do not count anything you do as part of your paid employment.

			Response Percent	Response Total
1	Yes		62.22%	28
2	No		35.56%	16
3	Prefer not to say		2.22%	1
			answered	45
			skipped	0




Which best describes your ethnicity?

			Response Percent	Response Total
1	White British		97.78%	44
2	White Other		0.00%	0
3	Asian or Asian British		0.00%	0
4	Black or Black British		0.00%	0
5	Chinese		0.00%	0
6	Mixed		0.00%	0
7	Prefer not to say		2.22%	1
8	Other (please specify):		0.00%	0
			answered	45
			skipped	0
Other (please specify): (0)				
No answers found.				



Which, if any, of the following best describes your religion or belief?

			Response Percent	Response Total
1	No religion		40.91%	18
2	Buddhist		0.00%	0
3	Christian (including Church of England, Catholic, Methodist and other denominations)		52.27%	23
4	Hindu		0.00%	0
5	Jewish		0.00%	0
6	Muslim		0.00%	0
7	Sikh		0.00%	0
8	Prefer not to say		6.82%	3
9	Other (please specify):		0.00%	0
			answered	44
			skipped	1
Other (please specify): (0)				
No answers found.				





Are you:

			Response Percent	Response Total
1	Male		9.09%	4
2	Female		88.64%	39
3	Other		0.00%	0
4	Prefer not to say		2.27%	1
			answered	44
			skipped	1




Do you identify with your gender as registered at birth?

			Response Percent	Response Total
1	Yes		97.67%	42
2	No		0.00%	0
3	Prefer not to say		2.33%	1
			answered	43
			skipped	2

Which of the following best describes how you think of yourself?

			Response Percent	Response Total
1	Heterosexual or straight		81.40%	35
2	Gay or lesbian		0.00%	0
3	Bisexual		2.33%	1
4	Other		4.65%	2
5	Prefer not to say		11.63%	5
			answered	43
			skipped	2

Are you currently pregnant or have given birth in the last year?

			Response Percent	Response Total
1	Yes		0.00%	0
2	No		93.02%	40
3	Prefer not to say		2.33%	1
4	Not applicable		4.65%	2
			answered	43
			skipped	2